

From: [Lynn Yetter](#)
To: [Board Comment](#)
Subject: Water rates
Date: Tuesday, October 10, 2023 1:00:53 AM

Hello MMWD Water Board..

YOU LIED! 20% INCREASE WAS NOT THE HONEST TRUTH. YOU SHOULD BE ASHAMED...
BACK TO THE DRAWING BOARD!

The problem is you don't understand above other things is that many of us buy as little fruit and vegetables from the grocery store as possible. Why ? well.. they are very expensive and if you've ever survived cancer you know that eating fresh organic fruits and vegetables are the foundation to continuing to stay cancer free.

What you are single handily doing is not only making people starve but forcing them to eat 75% less fresh fruits and vegetables than we could eat in our home garden people . Do you shop for organic foods? Do you realize how expensive they are? And nothing is 100 % organic unless you are growing it yourself.

You should be putting a moratorium on new home construction , new pools and refilling existing pools instead of charging more for reduced tiers.. and PUNISHING home farmers..who are GROWING TO EAT HEALTHY..WE DESERVE LIFE.

SHAME ON YOU!

Lynn & Bill Yetter
Fairfax, CA 94930

Sent from my iPhone

From: [J Bird](#)
To: [Board Comment](#)
Cc: [Ranjiv Khush](#)
Subject: Water rate hike is outrageous!
Date: Sunday, October 8, 2023 5:21:13 PM

Dear water board,

I have never written a letter to a board in my life until today, but your sudden and extreme rate hike, without notice given to many of us customers, is nothing short of criminal. Our family never received anything by mail notifying us about your proposed rate increases. We therefore never had the chance to object, because we, like so many others were not informed. It is unconscionable that you've sneakily passed these HUGE rate increases!

Here is what is so upsetting; our family of 4 does everything we can to conserve water in our older home in which we cannot afford to upgrade all the plumbing and fixtures. We even used less water overall in our most recent billing cycle compared to the same billing cycle last year. Yet our water bill doubled! I am talking hundreds and hundreds of dollars more while using less water overall. No we do not have any leaks and no I did not vote in favor of this, (as I was rudely and dismissively told by your employee when I called trying to make sense of our insanely high bill). If this is the new bill my family has to look forward to now, while using less water than last year, with a family of 4, then it is simply unaffordable! How much more can you squeeze working families like ours to make our cost of living here even further out of reach?

It's not just my family dealing with this financial hardship you have placed upon us either - so many in our community are financially stressed and outraged as a result of your decision to sneak this gigantic rate hike on us. Shame on all of you board members who made this happen, and big lesson learned by voters like me who trusted you, voted for you, and put you in a position of power to do this to us. We will not be so naive to make the same mistake again next election cycle. Corruption and deceit always eventually surfaces as it appears is happening now.

However, all hope is not lost for you board members, you still have the chance to make things right and redeem yourselves. I truly hope you do the right thing and adjust rates back to a more normal and reasonable increase for us customers, (aka your friends and neighbors), ASAP.

Sincerely,
A very angry customer